

ITIL Configuration Manager - polygraph required

***** Must have TS / SCI with Polygraph to be considered for this opportunity. *****

As our Configuration Manager you will be part of a professional team experienced in **all aspects of ITIL** defined configuration management. You will be working to develop, maintain, and adhere to configuration management plans, policy documents, directives, system concept documents and procedural outlines to successfully implement and manage a large scale Enterprise level Network and associated devices. Candidate will work to develop, deliver and maintain functional requirements for Enterprise level CM tools, solicit user acceptance of functional requirements & produce formal functional requirement documents.

To be considered you will have experience with most if not all of the following:

- Managing/participating in Configuration Control Boards & meetings
- Analyzing Enterprise Level and Service Provider CM requirements
- Leading / support Configuration Audits
- Identifying and cataloging CM attributes of an Enterprise Network
- Solid working knowledge of current ITIL Foundation principles
- Development / maintain CM plans, policies, and CONOP documentation
- Assigning, tracking, and analyzing changes and incidents to assist with determination of root cause analysis for outages
- Documenting baseline changes using WSC SYBASE database & Auto CADD 2000
- Tools such as Rational Clearcase, PVCS or MS TFS

Required Education:

- Bachelor's Degree or higher in IT related field of study with at least 4 years applicable experience. More senior positions will require additional years applicable experience.
- Certified at the ITIL v3 Foundation level is preferred

**For immediate consideration please submit resumes to:
Sallyann.Hajkowski@AmericanSystems.com**